

NSA Family,

- *If you were part of our dismissal process today, please accept my apology for the experience. I want to tell you what happened and what we are going to do to correct it.
- 1) The carline is SINGLE LANE IN, SINGLE LANE OUT. Today we had some cars create a double lane in, which blocked cars from leaving. This was the greatest cause of delay.
- 2) Cars picking up from STEM HS (which dismisses at 3:30) arrived too early and parked along the curb in front of their school. This greatly reduces room for NSA traffic to flow in/out.

I've already spoken with STEM leadership and they have agreed to ask parents to delay their arrival until at least 3:15.

Thanks to everyone that followed the procedures detailed in my YouTube video. Please do not judge the future based on today's experience. It's going to get better!!

Have a good night -

Dr. Thomas